

# XIKAR® FOR LIFE

## CONSUMER RETURN FORM

Date: \_\_\_\_\_  
Name: \_\_\_\_\_  
Street: \_\_\_\_\_ Apt/Ste: \_\_\_\_\_  
City: \_\_\_\_\_ State: \_\_\_\_\_ Postal Code: \_\_\_\_\_  
Country: \_\_\_\_\_ Phone: \_\_\_\_\_  
Email: \_\_\_\_\_

Do you wish to receive an email confirmation when your item is processed?\* YES  NO

May we add you to our email newsletter list? YES  NO

\*Please allow 3 weeks to process your return. If you've asked for confirmation when your item is processed, and have not received it within 3 weeks, please contact XIKAR.

What item(s) are you returning for warranty? \_\_\_\_\_

Where did you purchase this item? \_\_\_\_\_ When? \_\_\_\_\_

### If returning a lighter:

Did you use XIKAR butane in this lighter? YES  NO

If not, what brand of fuel did you use? \_\_\_\_\_

Does your lighter produce a spark when attempting to ignite? \_\_\_\_\_

If your lighter still produces a spark, please complete these simple troubleshooting steps before sending it into XIKAR for Warranty service. Please initial each step that you performed to test your lighter's performance:

\_\_\_\_\_ Bleed lighter then blow it out with compressed air,  
drain of air pressure then refill with XIKAR butane

\_\_\_\_\_ Refill with XIKAR butane then let lighter sit to  
warm up for at least 2 minutes before igniting

\_\_\_\_\_ Turn the flame adjustment wheel all the way down,  
then try to ignite while turning it up a little at a  
time

For a short instructional  
video illustration of these  
steps, please visit  
[bit.ly/1gwW718](https://bit.ly/1gwW718) or scan  
the QR code to the left  
with your smart phone



As best as you can, please describe the issue(s) you are having with your product: \_\_\_\_\_

### XIKAR Warranty...

XIKAR reserves the right to repair, or replace your item at our discretion. Returned items may be replaced with a refurbished equivalent, depending on the age and condition of the return.

*ALL lighters must be drained of butane before mailing.*

USPS: XIKAR, Inc.  
PO Box 025757  
Kansas City, MO 64102

Customer Service:  
info@xikar.com  
866-676-7380

### For Office Use Only

Date: \_\_\_\_\_ R: \_\_\_\_\_ P: \_\_\_\_\_ C: \_\_\_\_\_

Product: \_\_\_\_\_

UPS/FedEx: XIKAR, Inc.  
3305 Terrace St.  
Kansas City, MO 64111

Hours of Operation:  
Monday-Friday  
8:30 a.m. - 5:30 p.m. CST